

Cumberland County Library System Foundation Names Eileen Baylor, Reference Services Assistant at New Cumberland Public Library, June 2024 Employee of the Month

Mechanicsburg, Pa. – Eileen Baylor, Reference Services Assistant at New Cumberland Public Library, has been named Employee of the Month for June 2024 by the Cumberland County Library System Foundation.

Since April 2024, Employee of the Month nominations have been open to the public and celebrate outstanding customer service. Exemplary Library System employees are nominated by patrons, peers, and co-workers. Eileen was nominated by her New Cumberland Public Library co-worker, Rebecca Rosato. In her nomination, Rebecca wrote, "Eileen has been a consistent fixture at the New Cumberland Public Library as a Reference Services Assistant since 2006. She has worked all kinds of shifts, including evenings. She's been witness to many transitions and changes at the library. Her consistency and reliability have been a stabilizing force for everyone."

Eileen tends to all of the library's indoor plants, extending the lives of even the most feeble-looking specimens. The fact that the library has such lovely indoor plants is a testament to her care, attention, and patience. Eileen extends a similar care, attention, and patience when assisting our patrons.

Eileen has a knack for multi-tasking, so in between processing new items and clearing the holds shelf, she is delighted to provide one-on-one assistance to patrons on the computers, even sitting down with them and walking them through the process of taking a test online or renewing a job certification, which she has done on multiple occasions.

Rebecca's nomination continues, "Some days, Eileen seems to exude super-human positivity and radiance. When the library is facing a particular challenge, she can often be heard saying, 'It will all work out in the end!'" This incredibly uplifting attitude makes the New Cumberland Public Library a great place to work."

To nominate your favorite Cumberland County public library employee for Employee of the Month, please email libraryfoundation@cumberlandcountylibraries.org with your name, your nominee's name, and a paragraph or two with the reasons for your nomination.

New Cumberland Public Library is a member of the Cumberland County Library System, which provides technical, financial, administrative, and training support to the public libraries in Cumberland County. The Cumberland County Library System Foundation started recognizing Library System Employees of the Month in July 2022. The Library Foundation is a registered 501(c)(3) tax exempt organization committed to supporting the Cumberland County Library System and public libraries in Cumberland County, Pennsylvania. Governed by a 12-member volunteer board of directors representing the member libraries and the community at large, the Library Foundation is also an Educational Improvement Organization (EIO), approved to receive Educational Improvement Tax Credit (EITC) program contributions for the Summer Learning and School-Year STEM programs.

