2020 Annual Report
2020 Annual Report - Contents
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2020 Library Board of Directors

Hope Miller, President
J. Sherwood McGinnis, Vice President
Charles E. Bussard, CPA, Treasurer
Katherine M. Fitz-Patrick, Secretary
Courtney Hair LaRue, President, Friends of Bosler
Ardee Adams (January – March)
    Stephanie Chertok
    Manal El Harrak*
    Clare L. Garfield*
Albert H. Masland (January – November)
    Katherine Parr McFarland
Emmanuel Quainoo (May – December)*
    Lillian M. Wong

*Bosler Library Administration
Jeffrey Swope, Executive Director
Tiffany Wivell, Assistant Director
Diana Robertson, Business Manager
Nicholas Macri, Community Relations Coordinator
Molly Shane, CFRE, Development Officer
Harry Keim, Facilities Manager
Gary Ingraham, Information Services Coordinator
Melissa Killinger, Youth Services Coordinator

2020 By the Numbers

Registered library card holders 24,097
Collection items 135,413
Items circulated 265,057
Reference questions answered 34,229
Programs offered 610
Attendees at programs 52,414
Uses of library internet 13,027
Uses of wireless internet 11,002
Public use of meeting rooms 55

Serving our Communities
The Borough of Carlisle
Dickinson Township*
Lower Frankford Township
Upper Frankford Township
Middlesex Township
North Middleton Township
South Middleton Township*
West Pennsboro Township +

* Shared with Amelia Givin Library, Mt. Holly Springs
+ Shared with John Graham Library, Newville
Greetings from the Bosler Memorial Library Board of Directors! I have had the honor and privilege of serving as Board President during 2020, a very unique year in our history. Never before has the Library been closed to the public for 25% of the year. While, as I write this message, the Library is currently open by appointment only with adjusted services, it is my hope that by the time you read this, we will have been able to return to more normal operations.

Despite having to close our doors for a total of three months during the year, the Board has met (in person or virtually) faithfully every month, with the exception of March, to discuss important Library issues. The Board adopted an overall Coronavirus Plan and Protocols for staff and the public. In addition, we have continued the overall restructuring of the Board committees to provide for more efficiencies and to improve our Board’s overall governance so we make the best decisions for the Library, which benefits the community.

We are very fortunate to have a diverse group of members serving on the Board. During 2020, two of our members stepped down prior to the end of their term, Ardee Adams and Al Masland. Both Ardee and Al contributed significantly to the Board with their different gifts, and we wish them nothing but the best. The Board did add Emmanuel Quainoo as a Board member and looks forward to working with him during his term.

While 2020 has been very challenging for many people in our community, many of you stepped up and gave additional support during a second “soft appeal” sent out in late May. Your generosity is greatly appreciated by everyone on the Board and Library staff. Our current Annual Campaign titled “Staying Connected” is what I feel the Library always tries to do for the community, especially now during the pandemic.

It has been a pleasure to work with Jeff and his entire staff at the Library. I feel blessed to have had the opportunity to have some part of this great institution that means so much to myself and so many people. In addition, I look forward to all of the new and exciting things to come!

Stay safe and well,

Hope Miller
From Jeffrey Swope, Executive Director

Now, more than ever, the Library believes in the free exchange of ideas, incredible power of knowledge, and inalienable right to access.

Public libraries provide a place for civic engagement, collections for enjoyment and education, programs for lifelong learning, and services for information and assistance people need to succeed.

2020 was a year like no other, and the Library Board, administration, and staff worked tirelessly to provide as many services, in as safe an environment, as possible.

Instead of all of the challenges, let me tell you about some of the ways in which the Library advanced new and expanded services in 2020. Curbside service was already being considered, and 2020 motivated us to implement it. Virtual programming was developed and will be integrated with in-person programming. Virtual meeting “rooms” are now available in addition to physical meeting rooms. An expanded circulating Wi-Fi hotspot collection increased access by 33%. Texting service through Shoutbomb began. Tutor.com was introduced as a resource for students. EBook and eAudiobook collections were increased significantly. A digital-only library card was created.

2020 was a year that challenged us to re-vision how we provide collections, programs, and services. It challenged us to be nimble and pivot in ways that will make the Library stronger and more resilient. Our citizens deserve nothing less.

I would be remiss if I didn’t express our most heartfelt gratitude to our donors. Your commitment to the Library carried us through this challenging time. Your giving was critical to our continued work. Your support kept our spirits up. Your dedication gave us renewed purpose. Thank you!

Total Liabilities and Net Assets: $7,876,872
Board Designated Endowment Fund: $1,430,680
G.B. Stuart Restricted Fund: $101,654
Board Designated Reserve Funds: $235,323

This financial report reflects income directly applied to 2020 operations and actual expenses for 2020 operations.
The following individuals, small businesses, corporations, and foundations contributed financial support in 2020 directly to Bosler Memorial Library for the purchase of books and other materials, sponsorship of programs, and keeping the Library open and operating for the benefit of our patrons and the public throughout the year. Your generosity is greatly appreciated!

**Please note:** This list does NOT include gifts under $35, used book donations, or contributions to the Friends of Bosler Memorial Library, which is a separate 501(c)(3) organization. (See pages 11-14 for Friends member listing.)

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### Classics Circle $5,000 & up
- LTG (Ret.) Ronald and Ardee Adams+
- County of Cumberland
- Sue and Paul Detrick*
- F&M Trust+
- Friends of Bosler Memorial Library+
- Clare L. Garfield+
- McCormick Family Foundation
- Orrstown Bank+
- The Donald B. and Dorothy L. Stabler Foundation+
- Glenn E. Stambaugh+
- G. B. Stuart Charitable Foundation
- United Way of Carlisle & Cumberland County+

### Manuscript Circle $1,000 - $2,499
- Anonymous (3)
- Fred Davis Baldwin
- Mr. James C. and Dr. Jill Sunday Bartoli
- Guy Brooks*
- Paula A. and Charles E. Bussard Fund of The Foundation for Enhancing Communities
- Bob Schmidelein and Pat Carey+
- Borough of Carlisle+
- Jeff and Linda Caton
- Walter and Natalia Chromiak
- Susan and Mike Coulson
- Cumberland County Library System Foundation
- John M. Daley+
- Dick and Jill Forrester+
- Ann Heermans-Booth
- William Hooke
- James and JoAnn Hutcheson+
- Elizabeth Jamieson+
- Sharon and Frank Jones
- Greg and Patty Lewis+
- Kevin and Cindy Lyttle+
- Al and Debbie Masland+
- Katherine Parr McFarland
- Diane Putman and Adam Messer
- North Middleton Township*
- Michael Pasquarett and Patricia McEvoy
- Pennsylvania Humanities Council*
- Mike Price
- Maureen P. Reed+
- John and Susan Rogers
- Don and Caroline Snider
- John and Bonnie Ulrich
- Weis Markets, Inc.+

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### First Edition Circle $2,500 - $4,999
- Arts for All Partnership, a partnership between the Cultural Enrichment Fund and the Greater Harrisburg Community Foundation, a regional foundation of The Foundation for Enhancing Communities+
- Jerry and Ellen Hair Foundation+
- Marjie and Don Mowery+
- Sherron R. Biddle and Fran Nash+
- Ann Rhoades+
- Jim and Pat Simms+

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"When the pandemic started, I began making face shields for hospitals in the Orlando area. As a kid, growing up in Carlisle, I would come to the library to pick up books every week, so once I learned that they were in need of PPE, I was happy to help produce the necessary face shields, masks and ear savers to help keep the staff at Bosler Library safe." - Derek Wise

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*New donor
+ 5 or more years consecutive giving
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<th>New Releases Circle $250 - $499</th>
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<td>Joan Frey Boytim+</td>
<td>David and Sandy Bennett+</td>
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<td>Mary Frances Carson+</td>
<td>Stephanie E. Chertok</td>
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<td>Cohick &amp; Associates+</td>
<td>Farel Danner</td>
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<td>Jim and Jen DeGaetano</td>
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<td>Ann and Don Franklin</td>
<td>Richard and Joy Felty+</td>
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<td>Hope and Taylor Miller+</td>
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<td>Eleanor Mitchell and Howard Batchelor</td>
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<td>Mountz Jewelers+</td>
<td>Amy Luckett</td>
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<td>Emmanuel Quainoo*</td>
<td>McLemore Family Fund of The Foundation for Enhancing Communities on behalf of Mr. &amp; Mrs. Burke McLemore, Jr.</td>
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<td>Diana Reddig+</td>
<td>Ed and Barb McMullin</td>
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<td>George Rhyne and Kathy Everett+</td>
<td>Sarah Niebler</td>
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<td>Darlene G. Orr</td>
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<td>Don and Ann Raley</td>
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<td>M. Tracy Sommers</td>
<td>Karl W. Robinson+</td>
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<td>Doris Do and Ronald Strock+</td>
<td>Tom and Julie Ryan</td>
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<td>Pam Suter</td>
<td>Barbara Saidis</td>
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<td>Matt Werner and Rachel Markey*</td>
<td>David and Mary Ann Snyder+</td>
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<td>Lillian M. Wong and William T. Spruill+</td>
<td>Mr. and Mrs. James Snyder+</td>
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<td>Jeffrey S. and Elizabeth B.L. Wood+</td>
<td>Jason Solan*</td>
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<td>Bosler has been an official fingerprinting location where the public can get fingerprinted for work requirements, volunteer clearances, or for a variety of other reasons. This service generated significant additional funds for library operations in 2020 when the library served nearly 6,250 people through this service.</td>
<td>Beverly Steinsiek</td>
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<td>Tiffany and Shane Wivell+</td>
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<td>+ 5 or more years consecutive giving</td>
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Steve and Tracy Aichele
Randy and Ginny Aires+
Barbara J. Allen+
Charles and Ann Allen*
The Alpha Group
AmazonSmile Foundation+
Kenneth D. and Rosalie B. Ankabrandt
Anonymous (38)
The Family of Susan J. Banks
Angela Bartoli*
Richard and Jennie Baumgartner
Chuck and Cindy Bear+
Mr. and Mrs. Fred Beightol+
Gordon and Martha Bergsten+
Lisa Betts
Peter and Margaret Biasucci*
Joseph L. and Teresa K. Billman
Jon and Jane Black+
Kathi and Michael Bletz+
William E. Bogar+
Kathleen and Patrick Bolden
The Book Broads of CrossRidge in Glen Allen, Virginia
George and Donna Bowermaster+
Ben Boyer+
Barbara and Joseph Brazel
Tom and Kathleen Brennan
Rev. Muriel D. and Richard L. Bronakoski
Robert and Frieda Bruce+
Linda M. Brunks
Barbara R. Bui
Erin Burd*
Fred Burgess
Jane Burke+
Greg and Louise Capone
Carlisle Construction Materials
Carlisle Travelers Club+
Robin Cartwright
Judy and Frank Castrina
Susan and Bob Cavenagh
Brian and Anne Caverly
Linda Chalk+
Champion Law Office LLC
Wesley O. Chandler+
Kimberly A. Clark
Ruth B. Collins
David and Jane Conley+
Kathleen Crum+

*New donor
+ 5 or more years consecutive giving

(continued on page 16)
Thank you for “Staying Connected”

2020 was a year like no other in recent history. With the pandemic forcing the library to close for several months in the spring, it was hard to know if, when, or how the Library would reopen. It is thanks to you, our loyal supporters, that we were able to reopen and find new and creative ways to serve the needs of the public and provide access to library materials, programs, and services to help our community stay connected to reading, learning and each other.

Many of you stepped up with donating multiple financial gifts, contributing more than $100,000 in response to several appeals during the year, including those pertaining to the 2020-2021 “Staying Connected” campaign. Special matching gifts, additional unsolicited donations, some restricted gifts for designated use, as well as grants and sponsorships, all added up to enabling the Library to end the year financially stable. (See page 4 for the 2020 financial summary report.) All of your support is greatly appreciated!

Celebrate the Book Series presents author Phuc Tran

Bosler Memorial Library was honored to host a special Celebrate the Book Series program with Phuc Tran, author of SIGH, GONE: A Misfit's Memoir of Great Books, Punk Rock, and the Fight to Fit In.

One of the many casualties of the pandemic was the suspension of in-person programs and events at the Library, and this program was no exception. Originally planned for May 4, it was postponed to September 24 and switched to a virtual format. Because his memoir was set in Carlisle, and his story gave credit to several of his teachers in helping him navigate the cultural, lingual, and social hurdles of small-town America, the virtual program in September included a panel discussion with four of Phuc’s former teachers from Carlisle High School: Jane Krebs, Sue Biondo Hench, Debra Ferguson, and Lorene Ganster.

With more than 90 people in attendance, this was Bosler’s best-attended program in 2020. The program, moderated by Bosler Development Officer Molly Shane, included Phuc reading an excerpt from his book, questions for the panel, a pop-quiz for the teachers, and time for Q&A with the virtual audience.
Exhibits
As a new addition to the Carlisle Institute for Lifelong Learning in 2020, Bosler brought in traveling exhibits. These exhibits ranged from posters that could be displayed in Bosler’s front lobby to a larger interactive exhibit titled “A Cast of Blues.” Bosler hosted three poster exhibits from the Smithsonian Institution Traveling Exhibition Service (SITES). These were titled “World War I: Lessons and Legacies,” “Destination Moon: the Apollo 11 Mission,” and “Votes for Women: A Portrait of Persistence.” In celebration of the centennial of the 19th Amendment, Bosler also hosted “Rightfully Hers” which was a pop-up exhibit from the National Archives. Both “Votes for Women” and “Rightfully Hers” were on display at Bosler from mid-August through election day.

From November 10, 2020 through January 7, 2021, Bosler also hosted the traveling exhibit “A Cast of Blues.” This exhibit explored blues music, its history, culture, and evolution. It featured 15 resin-cast masks of blues legends and 15 color photographs of performers and juke joints. The exhibit also featured various instruments such as a cigar box guitar and bones. A listening station was also available so visitors could hear the music of those artists featured in the exhibit.

Cooking with Bosler
One exciting and popular new program in 2020 was “Cooking with Bosler.” This instructional cooking show was streamed on Bosler’s Facebook page and featured Bosler’s Community Relations Coordinator Nicholas Macri making a variety of dishes. These dishes ranged from homemade pasta to cooking virtually every aspect of the zucchini plant! This series ran once a week from July to October. There was even a special Comic Con series of videos that showcased the six meals Hobbits eat, as featured in J.R.R. Tolkien’s Lord of the Rings series.

Bosler also featured a cooking show titled “Kids in the Kitchen” and offered recipes that kids and parents could share together!

New Concierge Book Selection Service
As a new service to assist patrons with selecting library materials, particularly during the time that the Library building was closed to the public, Bosler librarians began offering to fill requests for suggestions. Patrons can fill out a simple online form or call with a specific subject and request titles related to that subject. Library patron Donna Baum shared with staff how grateful she was for the service, as it allowed her to have a nice selection of great new titles to take with her to visit her grandchildren out of town.

In December, the Youth Services Department added another option to our book selection services, called Book Bundles. These theme-based bundles include pre-selected items from the collection, mixed with extra fun activities and treats. The Book Bundles have proven popular enough that they will continue to be made available in 2021.
Curbside Pickup Service Added

On June 3, Bosler began offering curbside pickup as an extra convenience to patrons. This new service was only partially in response to the COVID-19 pandemic. Earlier in the year, Tiffany Wivell, Assistant Director, attended a session on curbside pickup at the national Public Library Association conference in Nashville. Libraries across the country had already been offering the service, so Bosler staff had been looking to enhance our existing services this way even before it became essential because of the pandemic.

In December, we even offered curbside visits with Santa one weekend in December, thanks to support from the Downtown Carlisle Association, the Charles Bruce Foundation, and Create-A-Palooza. Bosler’s curbside pickup area is located to the right of the rear entrance by the parking lot. Patrons may fill out a form on the Bosler website or use the No Wait Inside app to select a date and time for pickup of items placed on hold through the online catalog. For patrons without smart phones, there is also the option to call the library to reserve a time.

Bosler thanks our Volunteers!

In 2020, 78 individuals volunteered their time at the library. Together they accumulated 909.5 hours, the equivalent of .47 full time staff members. Due to COVID-19, many volunteer opportunities had to be suspended or put on hold. However, a few volunteers were able to assist and volunteer for the library from their homes. Daune Evans, one of our dedicated volunteers who works with the Youth Services Department, assisted in assembling make-and-take kits for programs from her home.

2020 also brought a special volunteer opportunity in the form of exhibit docents. These volunteers watched and managed the exhibit “A Cast of Blues” while it was visiting Bosler.

Bosler becomes Polling Place

Along with many other changes in 2020, Bosler Memorial Library became the new polling place for the Carlisle 3-1 precinct. The former polling place had been the Carlisle United Methodist Church across the alley, but with the church moving across town, the Cumberland County Bureau of Elections was tasked with identifying a new location for voters to cast their votes, and Bosler’s proposal was approved.

Even though the Pennsylvania primary election was postponed from April to June, the Library building was still not open to the public yet, but staff worked with elections officials to open up the meeting room space and rear entrance that day. Additional adjustments were made for the November general election since the library building was back open by that time.
A Message From  
Courtney Hair LaRue,  
President  
Friends of Bosler  
Board of Directors  

Dear Friends,

Thank you to all of those who have supported the Friends of the Bosler Library in 2020. With your support, the Friends gifted over $80,000 directly to the Library! This funding was critical in what we all know was an unprecedented year.

With your support, we were able to provide a college student a scholarship through our Grant-In-Aid Program, sponsor an ice sculpture during Ice Art Fest, raffle a handmade quilt, sell unique pieces of art, and provide the Library with funds to support programming, events, and the collection.

In 2020, due to the COVID-19 pandemic, like many other downtown businesses, the Bookery was shuttered for several months. As our Friends are aware, the Bookery is our main fundraising source. This means that in 2020 and as we head into 2021, your support as a Friend means more than ever. We could not support the library without your support! Whether it is through your annual membership, purchasing items in the Bookery, or through volunteering, we need you now more than ever.

Thank you for your continuing support. We can’t wait to see you as the Bookery re-opens! Here’s to 2021!

Sincerely,

Courtney E. Hair LaRue
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<th>VIP $500 and up</th>
<th>Patrons $100 - $249</th>
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<td>White Circle of Carlisle</td>
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Contributing $10 - $49

Anonymous (23)
Greg & Mary Abeln
Dora M. Addams
Lois J. Alwine
Christa Bassett
Eugene N. Borza and Kathleen A. Pavelko
Tom and Betty Bowes
Patricia Braught
Marland and Barbara Burckhardt
MG and Mrs. William F. Burns
Mary Frances Carson
John and Joan Clifton
Jim and Karen Cochran
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Roy and Mary Anne Djuvik
Mary L. Fetrow
Victor Foose
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Lenore Kathleen Garder
Roger L. Giffin
Mr. and Mrs. Wallace Haulik
Chris and Lynn Hofer
John and Helen Houpt
Nancy Ingram
Lynn and Dave Kennaly
Thomas and Donna Landis
Devera Lang

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Douglas A. Smith and Carol B. Reed
Earl and Darlene Smith
Curtis R. Stevens
Jeffrey and Barbara Stover
Jeffrey D. Swope
Jon and Nancy Tarrant
Stephen and Holly Tiley
Carole G. Trostle
Maryanne and Gary Turnbaugh
Amanda M. Wain
John and Linda Wain
David and Robyn Wampler
Mary Ann Warrel
Al Wentzel and Elizabeth Zizzi
Ward and Sharon Wilson
Bob Winston and Deb Fulham-Winston
Randy and Cindy Zook

Carol A. Lawton
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Charles and Patricia McDowell
Katherine Parr McFarland
Lori J. Miller
R. Dale Miller
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Marie Pinto
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Susan Stonecash
The Hershey Company
John and Darlene Tyler
Paul and Roseann Walters
Pam Wiwel
Mrs. Wilbur Wolf, Jr.
Alice Yahner-Moose

The Friends of Bosler are grateful for all of our Friends members. We have made every attempt to ensure accuracy in recognizing your support. If, however, you note an error or omission, please contact the Bosler Friends at boslerfriends@boslerfriends.org.
Lila’s Legacy Society recognizes donors who have named Bosler Memorial Library in their wills or other areas of their estate plans and have informed the Library of their intentions. Anyone may join Lila’s Legacy Society with completion of a simple, one-page application. There are no minimum requirements for joining.

A wall plaque, recognizing the individuals listed to the right, is located inside the library on the second floor across from the elevators. To add your name, contact the Development Office at (717) 243-4642, ext. 3222.

LTG (Ret) Ronald and Ardee Adams
Anonymous (5)
Bobbi Bassett
Joan Frey Boytim
Barbara R. Bui
Patricia Carey
Lu Conser and Tim Potts
Jonathan and Eve Elias
Clare L. Garfield
Katherine Parr McFarland, Ph.D.
Marjie and Don Mowery
Ann Rhoades
Linda K. Rice
Robert Schmidlein
Molly Anderson Shane
Wendy G. Tibbetts
Lillian M. Wong and William T. Spruill

In 2020, Bosler’s SummerQuest (formerly known as Summer Learning Challenge) went virtual! Participants could log their reading on our Beanstack website or use the Beanstack Tracker App on their phones.

For kids ages birth through 12, they would earn a special prize for every 200 minutes read. Teens and adults earned tickets that could be used to enter raffle drawings that were held throughout the summer. With local businesses facing new challenges from the COVID-19 pandemic, Bosler opted to support them by offering gift certificates from various businesses as prizes for the teen and adult participants.

In all, reading across all ages totaled 129,000 minutes, which is over 2,000 hours of reading!

One positive comment about SummerQuest came from a grandmother who brought her grandchildren to visit the library. She said, “my younger granddaughter just started kindergarten and the program really encouraged her to work to read more on her own. It gave her goals, and they both really wanted to see the butterflies turn color.” (For every 200 minutes read, a child received a new badge online with a different color butterfly.)

Bosler’s high quality programming also went virtual for the 2020 SummerQuest. These programs included Facebook and YouTube storytimes, Poetry Moments, financial discussions, Cooking with Bosler, Kids in the Kitchen, Tech Time, and much more! These virtual programs received over 14,000 views!
The Gerstner Family
Terri and Gary Gildin+
Phillip and Marilyn Gillespie
Dean and Karen Anne Glick
Ginny Goodyear
Kathleen Gorak and Richard Lacquement+
Mary Graybill and David Yoder
David and Linkey Green
Donald Grell and Caryn Carr
Grover Family
Tom and Gina Hale*
Sue Ann and Gordon Halteman
Kamaal and Katrin Haque
Lindsley and Bill Harner*
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Jan Hays
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Gary and Cheryl Henderson
Cathy Herncane+
Lisbeth Ann Herr
Bruce and Nancy Herring+
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Thomas and Elaine Herstek
Kevin and Connie Hess+
Charles and Patricia Heuser
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Jered and Elaine Hock
Tim and Cindy Hoehn
Ann Kramer Hoffer
Stephen Hoffman+
Christy and Andy Hoover
Adam and Lindsay Hough
John Paul and Roseanne G. Hughes
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William and Kathy Johnsen
Anthony and Susan Kar+
Cathy and Alan Karper
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Sandra Kern
Karen Kievit
Martin and Carolyn Kleiner
David and Nancy Knowlton
Donald Koran and Cynthia Goodson
Betty and Bill Kosco
Shirl Kramer+
Kurt and Sally Kraus
Steve and Jane Krebs+
Patrecia A. Langley
Thomas Lanyi
Christina Benson and Jay Layman
Barbara G. B. Lillich+
Bill and Mary K. Lins+
Lois T. Lloyd
Mary E. Long+
Mike and Lani Longarzo
Margaret and Anthony Lucia*
Debby Madden
Jim and Sandy Mader+
Frank and Doreen Maisano
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Parker and Barbara Martin*
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Jeff and Marianne McCausland
The S&C McKeehan Family Charitable Fund of InFaith Community Foundation
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Cate Mellen+
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R. Dale Miller
Jerry Mock
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Daniel and Patricia Myers+
Janet and Harold Nelson+
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Kathleen E. Ruegg
John and Debra Sand*
Tim and Lin Schaming
Don and Nancy Schoeps
Marion Schroeder+
Helen I. Scott
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<td>Carl and MaryLea Shenk</td>
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<td>Ginny and Alan Boynton+</td>
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<td>Jeffrey and Barbara Stover+</td>
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<td>Charles E. Carey</td>
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<td>Stephen D. Tompkins+</td>
<td>Carlisle Garden Club+</td>
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<td>United Way of Capital Region+</td>
<td>Emily Compton</td>
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<td>Richard and Helen Condon+</td>
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<tr>
<td>Mr. and Mrs. Ray L. Wolfe</td>
<td>*New donor</td>
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<td>Walt and Anne Wood+</td>
<td>+ 5 or more years consecutive giving</td>
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<td>Jean Woods Charitable Fund</td>
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Law Classes Offered
In 2020, Bosler scheduled a number of one-hour classes on legal topics to be presented by the local representative for Westlaw, the online legal database. Some of these were intended to inform the public, and others provided CLE (Continuing Legal Education) credit for lawyers.

The first class, a CLE course entitled Introduction to Research on Westlaw, was presented in February and was well received by the lawyers who attended. After COVID struck, all such in-person classes were cancelled and programming became virtual. In October, Bosler offered a virtual CLE class on legal ethics, for which 50 lawyers registered.

Wi-Fi Hotspots Grow in Popularity
Due to the increased demand for Wi-Fi, as many people were forced to work or do schoolwork from home during the pandemic, Bosler ordered 10 additional Wi-Fi hotspots to add to its circulating collection. In this way, more Bosler families have been able to get Internet access from home or anywhere they need to use a hotspot. The hotspots are available for either a 14-day loan or a 30-day loan, with Bosler patrons receiving priority for any holds on these items.

Shoutbomb Texting Service
To help library card holders manage their accounts, the Cumberland County Library System introduced a new texting service called Shoutbomb. This service sends text messages when holds are available, items are overdue or due soon, and it also makes it easy to renew items via text. Library card holders may opt-in for this service by texting SIGNUP to (833) 569-0507 and following the prompts.

Online Reference Materials
Also during 2020, Bosler Memorial Library began providing online access to many of our printed reference volumes and their award-winning content from Salem Press, Grey House Publishing, and H.W. Wilson. The collection includes resources on Health, History, Literature, Science, and Careers. No library card is needed to access this digital collection available by visiting www.boslerlibrary.org and selecting “Collections” from the left-hand menu.
Bosler receives PA Humanities Council Grant

Bosler received a grant from the Pennsylvania Humanities Council to launch a special distance-based program for families called “Historic Carlisle for Kids: Where History, Art and Architecture Meet.” Children and families learned about Carlisle’s place in history through examples of period photographs and architecture and the use of both historical and modern-day maps to locate buildings and locations of historical significance, all while enjoying a walk through downtown Carlisle. The program, which debuted in July, offers three different walks of varying lengths. Using a scavenger hunt app loaded onto a tablet, modern technology guides participants to historical locations, where the technology allows them to find out more about the people, places, and events that have shaped our community. Both families and groups such as scout troops have found this new program to be engaging, fun, and informative.

One participant, who did one of the tours with several family members said, “I learned some things about our Carlisle history that I didn’t know before, such as the story of the courthouse riot of 1847.”

Youth Services Programs go Virtual

When the library was forced to close its doors on March 13, and it quickly became obvious that we were all to be locked down for quite a while, the staff of the Youth Services department immediately started looking for ways to reach out to our families. We did this through virtual and online content. While we forwarded posts on our Facebook page of virtual museum tours, celebrity story reading, and other activities for families, we also created our own content, including everything from almost daily story readings that staff recorded from their homes, to parenting tips videos, to videos of staff members doing science experiments with everyday materials that families could replicate at home. We even had some special visits from the animals at one staff member’s animal rescue and another’s horse! Once we reopened, the virtual programming kept on coming, with special online performances from the Popcorn Hat Players, poetry readings, storytelling, Lego challenges, crafts, virtual art lessons, and even an online cooking series for kids. We were having so much fun, that even staff members from outside the Youth Services Department got involved.

Our technology based programs also went virtual in the form of a series of Tech Time videos. These videos demonstrated how to complete circuits and construct various types of robots. Take home kits were put together so children could pick them up and complete their own project at home, while following along with the video.

While virtual programming was something we had been starting to think about before last March, the pandemic pushed us into the throes of it. And for us, there’s no going back. While we can’t wait to be able to do live, in-person programs again, and see the kids’ reactions to a funny story or an amazing science activity, virtual programming will also continue as we move forward, providing one more way for us to reach out to our youngest patrons and their families.
Ali Edgerton
Virginia Ehr
Margaret I. Emery
Thomas Fager
Jacqueline Ferguson
Sandra A. Ferns
Victor Foose+
The Forrester Family*
Don and Carolyn Freberg
Steven S and Jean S Funck
Drs. Ryan and Natalya Gaffney
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Amity Greenidge
Ms. Nila F. Grove+
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Sue and Dan Hammes
Robert and Eileen Handly*
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Mark T. Hartman
Susan and Mike Hartman
Dennis and Kathleen Harvey
Demi Hausman+
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Joe and Laura Kroon
Matt Kulp*
Amy L. Kutz
Devera Lang*
Stephanie Laurent
Virginia A. Lebo
Dave Lefin*
Claudia Lehman
Ronald and Bonnie Lehman
Beverly Lins
Amy L. Lippert
Niles Logue
Grace S. Long
Ruth Lopez and Brian Atkins*
Sandra Luce
Nick Macri
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Jeanne Martson
Kate McGivney+
Jacqui McShane
Mr. Robert McSweeney
Mr. and Mrs. Edmond Melville
Lawrie Merz and John McGuire
Ann and Pat Midgley
Lori J. Miller
Lisa Milo+
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Wendy and Mike Minnix
Tricia Morris+
Corrine Myers
Mary Jane Myers
Phyllis H. Myers+
Dan and Carol Newhouser
Sam and Robin Orner*
Bobbie Osborn+
PA Academy of Family Physicians Foundation*
Roger Turner and Emily Pawley
Brett Pearson+
Algene and Mary Ellen Pearson
Teresa Phillips*
Marie Pinto
In Honor Of
Les and Kim Poolman
JoAnne C. Potter
Noel Potter and Helen Delano
Linda Presz
Mike Putnam and Alison Malone*
Karen and Michael Railing
Fred and Diana Reddig
Daryn Richins*
Alena C. Rickard
Kelly Roberts
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If, however, you note an error or omission, please contact Molly Shane, Development Officer, at mshane@ccpa.net or (717) 243-4642, ext. 3222.

In Honor Of

Bosler Memorial Library received donations in honor of several individuals during 2020. The names of donors who made honorary gifts are listed below the names of the honorees.

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- Susan C. Harrell and Melissa W. Killinger

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**Bosler Achieves Gold Star and Gold Seal Status**

The Bosler Memorial Library acquired its Gold Star in 2020 as part of PA Forward’s Star Library Program. The PA Forward Star Library Program is designed to spotlight libraries' efforts to address the five core literacies: basic, health, financial, information, and civic/social. The Gold Star signifies Bosler’s commitment to our community to provide programs, services, and collections to help Pennsylvanians’ competency in these literacies. In addition, Bosler earned a GuideStar Gold Seal of Transparency by adding information to our Nonprofit Profile on GuideStar. Now our community members as well as 10+ million GuideStar users can find in-depth information about our goals, strategies, capabilities, and progress.
2020 Annual Report

Look inside to read about the impact YOUR support of Bosler Memorial Library had on collections, programs, and services in 2020. In addition to stories and photos depicting 2020 highlights, you will find a financial report (p. 4) and the names of individuals, businesses, foundations, and other donors who contributed financially to the Library’s success.

A separate report from The Friends of Bosler appears on pages 11-14.