

## Cumberland County Library System Foundation Names Tiffany Wivell, Assistant Director at Bosler Memorial Library, Library System December 2023 Employee of the Month

Mechanicsburg, Pa – Tiffany Wivell, Assistant Director at Bosler Memorial Library, has been named Employee of the Month by the Cumberland County Library System Foundation.

The 2023 Employee of the Month nominations celebrate outstanding customer service. Exemplary Library System library employees are nominated by their peers. Tiffany was nominated by two of her peers, fellow Bosler staffer, Business Manager Diana Robertson, and John Graham Library's Storytime Librarian and Co-Assistant Director, Connie Weaver.

Tiffany has worked for Bosler Memorial Library for over 25 years. In that time she has held a variety of positions, her current one as Assistant Director. She brings a tremendous amount of energy and enthusiasm to her work at the Library. While she is officially the Assistant Director, she has many more roles to play than that. She heads up the Library Resources Department and in as such she purchases the majority of books in our collection. She has an encyclopedic knowledge of the Dewey decimal system and has spent part of her career cataloging (at the Cumberland County Library System Headquarters). She heads the Public Service Department and is responsible for the oversight of 15 staff. On certain days you can find her at the public service desk, or more likely in the stacks making yet another book recommendation to a patron. She is Bosler's own living breathing "Readers Advisory." Yet despite all this responsibility, you can often hear her call out "Hey, how are you?" or "What can I do for you?"



Diana Robertson adds this about her peer, "She is boundlessly bubbly and encouraging to patrons and staff alike. She is a constant role model to her staff on how to provide excellent customer service and despite her busy life, both personal and professional, she always has a smile on her face."

Tiffany was also nominated by Connie Weaver of John Graham Library, who has known Tiffany since she was first hired as a teen page for Bosler Library. Connie writes of her early years at the library, "Tiffany was so cute, adorable, and extremely quick at learning the job of being a page. I could always count on her to know that she was doing her work. I was able to call on her to do an excellent job on the circulation desk, and she knew everyone in Carlisle."

Tiffany has worn many hats over the years: circulation assistant, technical services, and now Assistant Director. Patrons love to see her smile, and they also know that Tiffany knows her business and can answer any questions put before her. Her work ethic, her relationship with co-workers and patrons, and her love for the Library System all make her an extremely valuable asset to the Cumberland County Library System and deserving of the Employee of the Month recognition.

The Cumberland County Library System Foundation is a registered 501(c)(3) tax exempt organization committed to supporting the Cumberland County Library System and public libraries in Cumberland County, Pennsylvania. Governed by a 12-member volunteer board of directors representing the member libraries and the community at large, the Library Foundation is also an Educational Improvement Organization (EIO), approved to receive Educational Improvement Tax Credit (EITC) program contributions for the Summer Learning and School-Year STEM programs.

Members of the Cumberland County Library System include Amelia S. Givin Free Library in Mt. Holly Springs, Bosler Memorial Library in Carlisle, Coy Public Library of Shippensburg, East Pennsboro Branch Library in Enola, Fredricksen Library in Camp Hill, John Graham Library in Newville, New Cumberland Public Library, and Simpson Library in Mechanicsburg. For more information, please visit [www.cumberlandcountylibraries.org](http://www.cumberlandcountylibraries.org).