

**Cumberland County Library System Foundation Names Alana Bubnis, Director of New Cumberland Public Library, Library System July 2023 Employee of the Month**

Mechanicsburg, Pa. - Cumberland County Library System Directors name Alana Bubnis, Library Director at the New Cumberland Public Library, as the Cumberland County Library System Employee of the Month for July 2023.

The Library System Foundation's 2023 Employee of the Month program celebrates outstanding customer service. Exemplary employees are identified by their peers. Alana was nominated by her fellow library directors.

Alana is no stranger to the Cumberland County Library System, having worked at the Fredricksen Library for 6 years, then at the New Cumberland Public Library as Children's Librarian from 2016-2012 and currently as New Cumberland's Library Director since September 2021.

Alana planned and provided great children's programs and services at the New Cumberland Public Library, and she carries this spirit of service and innovation into her tenure as a library director.

Known and respected as a dedicated and tenacious advocate for youth, especially early childhood, Alana seeks and implements opportunities to extend the library's reach out into the community so more people can benefit from the library's programs and services.

She continually looks for ways to reduce or eliminate barriers for people of all ages to use the library and its resources.

In 2022, she participated on several library system conditional grant projects to improve services throughout the county. "Many spirited discussions were led by Alana, advocating for data-informed services using census data to ensure that we are focusing on new and diverse populations as our community demographics change," said Jeffrey Swope, executive director of Bosler Memorial Library.

Alana also contributed to the success of the library system's conditional grant on school services by chairing a group to investigate making library services more accessible to children enrolled in area schools.

As a library director, Alana attends monthly meetings with directors from all the Cumberland County Library System libraries and is an active participant in discussions, especially as they relate to customer service, communication, public relations, and marketing. She loves analyzing data and statistics and translating numbers into service improvements.

"The partnership Alana built with The New Cumberland Collective resulting in the hosting of the extremely successful New Cumberland Earth & Arts Festival on the property of the library is just one example of the customer service impact Alana has made," adds library system executive director Carolyn Blatchley. "Her eye is constantly on improvement of services to borough residents."

Alana is a graduate of Lebanon Valley College and the University of South Carolina. Prior to working for libraries in Cumberland County, she was employed by the Pennsylvania Historical & Museum Commission and the Cumberland County Historical Society.

