Jazmin Passo, IT Technician at the Cumberland County Library System Headquarters, has been named Employee of the Month for June 2023 by the Cumberland County Library System Foundation.

The Library Foundation’s 2023 Employee of the Month nominations celebrate outstanding customer service. Exemplary Library System employees are nominated by their peers. Computer Services Technician Eric Kline writes in his nomination, “Jazmin has been a welcome addition to our IT Staff and hit the ground running when she joined us. She is eager to help and to research solutions to problems that arise. She enjoys the challenge of venturing in to the unknown as we continue to work on unlocking all of the features of the Microsoft 365 platform and has provided valuable contributions to our various teams. She has also been well-received by the libraries and is happy to help with service requests as the come in.”

Barbara Leach, the Library System’s Information Technology Coordinator, comments, “Jazmin brings a great deal of energy and enthusiasm to our department. She always has a smile on her face, and is ready to help at a moment’s notice.”

Jazmin is a graduate of Cumberland Valley High School. She completed coursework at Harrisburg University and is currently attending Harrisburg Area Community College. She has certifications in CompTIA IT Fundamentals (ITF+), CompTIA A+, and Microsoft Networking/Security, and Office. Prior to working for the Library System, she was employed by Best Buy as a Sales Advisor and later as a Geek Squad Consultation Agent.

The Cumberland County Library System provides technical, financial, administrative, and training support to the public libraries in Cumberland County. The Cumberland County Library System Foundation started recognizing Library System Employees of the Month in July 2022. The Library Foundation is a registered 501(c)(3) tax exempt organization committed to supporting the Cumberland County Library System and public libraries in Cumberland County, Pennsylvania. Governed by a 12-member volunteer board of directors representing the member libraries and the community at large, the Library Foundation is also an Educational Improvement Organization (EIO), approved to receive Educational Improvement Tax Credit (EITC) program contributions for the Summer Learning and School-Year STEM programs.

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