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Library System Conducts Technology Services Survey

CARLISLE, PA – The Cumberland County Library System announced today that it will conduct an online survey to learn more about out how people use the library’s computers and Internet services from October 6, 2014 through October 31, 2014. The survey will help the library system determine how its technology services affect people’s lives and will also provide valuable information that will help the library system improve its offerings.

A link to the survey is available from the library system’s website at: <http://cumberlandcountylibraries.org>. People who complete the survey by October 31, 2014, will have the chance to win a drawing for a brand new Amazon Kindle or Amazon Kindle Paperwhite. (Donated by library vendor Brodart)

Jonelle Darr, Executive Director of the Library System said that the survey is anonymous, available in English and Spanish, and takes 10-15 minutes to complete. Personally identifiable information will not be associated with survey responses.

“Our high-speed Internet services are valuable to so many people in the community. And, we also think that the data may be of interest to our Cumberland County Commissioners who are currently examining the role the library system plays in the community,” said Darr. “We’re really hoping that people who use our services will take the time to answer our questions.”

The Impact Survey is coordinated by the University of Washington Information School. For more information about the Impact Survey, inquire at any Cumberland County Library System facility or visit <http://impactsurvey.org>.

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